# I. S. P. C. June 8, 2006 Meeting Minutes

Attendees: Don Herz, Randy Ober, Ken Kuszak, Terry Lowe, and Doug Thomas

## Administration

#### Network Switches

Jeff worked with Nortel, and did get the network switches installed last week, so all of the new backbone switches are now up and running. The County/City Building can now be fed from both IS and the Hall of Justice. Therefore, if one link is lost the building can remain operational via the other connection.

# Fiber Projects

Health Department/Parks and Recreation/Mental Health Department
June 7, 2006 was the opening bid date for the fiber project which would connect
the Health Department and Mental Health together, and add the Parks and
Recreation Department to create the redundant loop between the "F" Street
Recreation Center, Trabert Hall, Lancaster Manor, Mental Health, Parks and
Recreation, the Health Department, and Fire Station #1. The bid came in at
\$150,000 versus the estimated Public Works figure of \$215,000. The \$65,000
savings from this project could possibly be used for the North 27th Street project
which we originally did not have the funds to complete.

#### Disaster Recovery

We are very close to putting the Cherry Creek fiber out on the street. This project was estimated at \$204,000, so should this completed project total less, this would give us more savings to apply to the third fiber project.

#### North 27th Street

The North 27<sup>th</sup> Street project, which would go from the tower at 14<sup>th</sup> and Military streets to Waster Water and then over to the LPD Precinct, therefore creating the third loop. The North 27<sup>th</sup> Street project is pending awaiting funds, however, the bids for the second project should be available by our next monthly meeting.

#### Lancaster Manor

Lancaster Manor had problems with their hub a month ago. They were experiencing electrical problems with the building. We installed a UPS and a new fiber interface to the hub, which should allow the Manor more stability and insulate us from future power surges. We will be meeting with the County Board and Larry on June 29<sup>th</sup> regarding concerns that they have with the system.

#### **Information Center**

## Notes Server

One of the two Notes servers was installed on June 3<sup>rd</sup>. We experienced just a few minor problems on Monday. The "Leave Request" form was not working, so a new template was installed. Inotes users are no longer able to use aliases such as "Notes" or "Notes.ci.lincoln.ne.gov". The only address that will work with Inotes at the present time is "Notesrv01.ci.lincoln.ne.us".

# SAN/Backup Unit

The new \$30,000 San backup unit is now working on the new Notes server. We are using the Veritas backup software.

# **Technical Support**

#### JDE Disk Units

Three new drives were added on May 19<sup>th</sup> to the JDE AS/400 for a total cost of \$1,175. Our disk utilization went down to nearly 63%. The new drives should extend the support life by 2-3 years.

## SAN Drawer

The SAN storage drawer was installed in mid May, adding 1.6 Tbytes, which provides for more PC (open system), storage.

## OS Upgrade

Sunday, May 20<sup>th</sup>, the Operating System upgrade was done on the IBM machine. The upgrade has brought us to current for the first time in 2 years, and we will remain current through the month of September. We have just a few issues to work out on messages with Unix Systems Services.

#### **Statistics**

#### County PeopleSoft AS/400

The County PeopleSoft AS/400 prime shift utilization in May was 28.9% compared to 24.87% in April. Disk utilization went up from 38.1% to 43.7% with the rebuilding of the test environment.

# City JDE AS/400

The City Finance JDE AS/400 prime shift utilization in May was 8.24% compared to 7.49% in April. Disk utilization is a 62.9% which is down from 83.4%.

## CJIS/Alpha Server

The CJIS Alpha server prime shift utilization in May was 47% compared to 48% *April*.

# IBM "Mainframe"

The IBM z/890 Enterprise Server prime shift utilization was 59.99% in May, compared with 53.79% in April. There were 4,081,040 CICS transactions executed which included 1,471,906 web transactions.

# **Systems Development**

#### InterLinc eGov

The new Season Pool Pass system has collected \$42,000 to date, with only a few hundred passes yet available for sale on line. The Water eBilling system continues to grow each month with the lion's share of participants selecting the eBilling/ePay option. New rates on three of the ePay modules, which are Parking Tickets, Criminal History, and Animal Control, should save nearly \$4,300 annually in bank fees. We continue to work towards the Web Assistants Workshop and the Employee Service Center via MyInterLinc.

# **Parking Tickets**

All of the PSOs have now been introduced to the new Alltel Treo650s. The double bluetooth environment continues to give a few of the PSOs a technical challenge and we have worked one-on-one with them. I.S. met with the State NCJIS group three months ago, and we continue to work with them on a real-time MVB access solution.

# Lancaster County General Assistance

The General Assistance project is going very well, with only 82 hours remaining. Budget and timing are right on track. Training is planned for next week and the project should go into production July 1<sup>st</sup>.

# County Attorney/Public Defender Case Management

DefenderData should now have the complete set of data from both the County Attorneys and the Public Defender Offices. We are now waiting for the Company to prepare the test system, and then check out their screens before we start the customization process.

## Empagio Beta Project (Tesseract)

Project planning and coordination started last month. Hardware/software configuration for the beta environment was successfully completed ahead of schedule. I.S. staff training has been moved up one week, to begin June 19<sup>th</sup>. The expectation is that we will beta test the software for 20 days beginning in July.

## Community Mental Health Center Project

Funding was secured from the County Board to begin Phase I of a new Client Case Management System. The first phase will include an interface to the new GA system and the HSIS Central Registry. The Phase I Implementation Plan calls for a one year effort in duration. A new wrinkle in the project is an RHIO group that is issuing an RFI for a joint Case Management System. I. S. will participate to make sure that there are no redundant efforts taking place.

## **Next Meeting**

July 13, 2006